CCT

Insight Cash

FREQUENTLY ASKED QUESTIONS

Currency Counter Integration

Keying denomination counts by hand is slow and error prone. Currency Counter Integration sends totals straight from your count machines into Insight Cash, so cage teams close faster and audit works from a clean trail.

1 **Which currency counting vendors does this work with?**

CCT works with you and your count machine vendor to enable an integration that fits your existing setup.

2 **Does someone still need to enter count data into Insight Cash?**

No. Denomination-level totals flow directly from the count machine into Insight Cash's Calculator in real time, eliminating manual entry entirely.

3 **Can staff still make adjustments if a count needs to be corrected?**

Yes. Staff can make manual adjustments to calculator totals before a transaction is finalized. After finalization, any further updates are tracked in a full audit trail. Best practice is to limit post-finalization edits to drop team counts rather than cashier close amounts.

4 **How does this impact shift close?**

Automated denomination totals post seamlessly at shift close, helping cage teams close out faster and with greater accuracy — and reducing reconciliation work for audit teams.

5 **Does automating the count import create controls risk?**

No. Counts are limited to recent activity, and every approved transaction has a complete audit trail from count machine to GL posting.

6 **Is any additional software or middleware required?**

No. Currency Counter Integration is built into Insight Cash and works seamlessly with your existing soft count, cage, and vault workflows.

7 **What if cash is counted in multiple batches rather than a single count?**

No problem. Users can select multiple count records from recent activity and combine them as needed before finalizing the transaction.