



# Stay Current. Competitive.

## Insight Cash Platform Upgrade Guide

Your cage, audit, and accounting teams depend on **Insight Cash** every day. But every version left behind is an opportunity missed; for efficiency, accuracy, security, and competitive advantage. Upgrading to the latest version of **Insight Cash** isn't a disruption to your operation. It's how you strengthen it.

## WHY UPGRADE?

### Five Reasons That Impact Your Bottom Line

#### 1. Better Performance, Fewer Friction Points

Depending on your current version, upgrading to the latest release of **Insight Cash** can bring meaningful performance improvements; faster response times, reduced processing overhead, and more reliable handling during peak operations. Every release builds on the last, and for teams running older versions, the cumulative difference is often significant. Less time navigating system limitations means more time focused on what matters.

#### 2. Smarter Tools & Enhanced Workflows

Every upgrade delivers enhancements shaped by real feedback from casino operations teams, improvements to cage, audit, and accounting workflows, more powerful reporting, and a more intuitive interface. If you've ever found a workaround for something the software should do natively, the latest version may already solve it.

#### 3. Stronger Security & Compliance

Each release of **Insight Cash** incorporates updated 3rd party libraries and frameworks, ensuring the components your system depends on carry the latest stability and security fixes. Keeping these dependencies current simplifies compliance audits, reduces the surface area flagged in vulnerability scans, and helps your IT team maintain a clean software inventory.

#### 4. Expanded Integrations & Compatibility

As your property's technology stack evolves, so does **Insight Cash**. Upgrading ensures compatibility with modern operating systems, hardware, and third-party systems: including gaming, non-gaming, and financial accounting system integrations your operation depends on. Falling behind on versions can create gaps that are costly to bridge later.

#### 5. Lower Overhead & Easier Maintenance

Running an older version means dedicating IT resources to maintaining a system that CCT is no longer actively enhancing. Current versions benefit from faster issue resolution, fewer support touchpoints, and proactive updates.

# The Cost of Waiting

Delaying an upgrade isn't a neutral decision. With each version left behind, the gap widens, and so does the effort required to close it. Properties that stay current benefit from incremental change management. Those that wait face larger transitions, longer timelines, and a team that has to adapt to more change at once.

## CCT follows a structured release strategy:

Major releases periodically · Supported by quarterly minor releases ·  
Regular branch updates

**Staying current means smaller, easier transitions — every time.**

## What Should I Expect? Time | Training | Support

CCT is dedicated to making your upgrade as smooth as possible. Upgrade scope depends on your current version and any configuration changes your property wants to adopt. Your CCT consultants guide you through every step:

- ✔ Conduct an on-site assessment to review your current operating procedures
- ✔ Provide an efficient turnaround; average implementation is 7–10 weeks
- ✔ Identify best practices and new features that will enhance your operations
- ✔ Support change management planning for new features your team wants to adopt
- ✔ Validate all transitions in a dedicated parallel environment prior to go-live, fully insulating your production system from risk until you're ready to cut over
- ✔ Educate all users through the **Casino Insight™** Connect Academy training portal

Post-upgrade, your team receives dedicated support to ensure a confident go-live, and ongoing access to CCT's full support infrastructure moving forward.

## Ready to move forward?

Contact your CCT Client Solutions representative to assess your current version and build an upgrade path that fits your operation.