

Kiosk Intelligence: FAQ

1. How do I calculate ROI for my specific property?

ROI comes from three main areas: (1) Labor time savings from reduced fill trips and manual planning, (2) Optimized cash reserves freeing funds for other investments, and (3) Reduced downtime improving player satisfaction and revenue. During a consultation, we'll help you quantify these benefits based on your current kiosk count, fill frequency, and labor costs.

2. Does Kiosk Intelligence work with my existing kiosk management system?

Yes. Kiosk Intelligence is designed to integrate with any kiosk management system you currently use. At launch in September 2025, we had pre-built integrations with major kiosk providers including Everi, NRT, and Passport, with additional integrations developed based on customer needs. Contact us for a consultation to discuss the specifics of your system and how Kiosk Intelligence can work for your property.

3. How long does implementation take?

It varies by property, but once these prerequisites are met, Kiosk Intelligence can typically be up and running within a day. The following is required to implement:

- Insight Cash version 6.0 or later
- Minimum 1 year of historical kiosk data by denomination



4. What data does Kiosk Intelligence need to function effectively?

Kiosk Intelligence requires historical kiosk dispense data by denomination to establish baseline patterns, the more data available (ideally at least 12 months), the more accurate the forecasts will be. Once deployed, it continuously analyzes live transaction data to refine predictions.

5. How far in advance does Kiosk Intelligence forecast cash needs?

Kiosk Intelligence provides kiosk usage forecasts up to 90 days in advance. Powered by continuous, real-time machine learning, forecast accuracy is strongest up to one week in advance.

6. Can I override the system's recommendations if needed?

Absolutely. Kiosk Intelligence provides recommendations, but your team maintains full control. You can override any suggested fill amount or timing based on your judgment or unique circumstances.

7. How does Kiosk Intelligence handle special events or promotions that change normal cash flow patterns?

Kiosk Intelligence analyzes historical patterns during similar events and adjusts forecasts accordingly. In the event of one-off special events/promotions you can override recommendations.

